

Terms and Conditions of Parking

This car park is on private Railway owned land and operates under Railway Byelaws.

Acceptance of these terms and conditions of parking is a condition of entry to this car park.

APCOA Parking (UK) Limited and SE Trains Limited accept no liability for loss or damage to any vehicle or contents, as detailed in the full Terms and Conditions.

- Parking is subject to the payment of the correct parking fee as displayed at the tariff board.
- A valid Blue Badge must be displayed at all times, wherever the vehicle is parked.
- Motorcycles Free when parked in designated areas (where available). Parking charges apply in all other bays.
- If no valid payment is made, vehicle keeper details will be requested from the DVLA.
- Tickets are not transferable to another vehicle.

Vehicles parked without authorisation or in breach of any of the following conditions may receive a Penalty Notice, which may be issued either manually or by post.

- Failure to purchase a valid parking session, APCOA Connect session or valid parking permit.
- Failure to correctly enter your vehicle registration number when prompted online.
- Overstaying the parking period paid for.
- Failure to park within a marked parking bay or causing an obstruction to other users.
- Parking in a Blue Badge Bay without displaying a valid Blue Badge.

Charges for breach of these parking conditions:

£60 (if paid within 14 days)

£100 (if paid later than 14 days)

(See Penalty Notice for method of payment)

The operator reserves the right to take legal action for a higher amount to recover any losses and may apply to the DVLA for keeper details to pursue outstanding debts if this Notice remains unpaid after 30 days, or is not cancelled on appeal. Details of how to appeal against a Penalty Notice are provided on the Notice.

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CCTV may be in operation by SE Trains Limited, Second Floor, 4 More London Riverside, London, SE1 2AU and evidence recorded may be used by us in proceedings.

APCOA Parking (UK) Limited (APCOA) is authorised to operate and manage this private car park. Certain parking terms and conditions apply when you park in the car park. These are set out within the "Parking Conditions" which can also be viewed in full at <u>www.apcoa.co.uk</u>. When you park or wait or otherwise stop with your vehicle within this car park you agree to comply with the Parking Conditions. The Parking Conditions include a requirement to pay the amounts shown and may include having to enter your vehicle registration details using payment machines and/or terminals.

If you do not comply with the Parking Conditions you will become liable to pay the sum specified on this notice (the "Penalty Notice"). If a Penalty Notice becomes due, a reduced payment option will be available for 14 days. If you do not pay within this period then the full amount will become payable. If the Penalty Notice remains unpaid beyond 28 days, recovery charges in respect of further action may apply. The Parking Conditions form the entire parking agreement and any variation is not valid unless agreed in writing by APCOA.

Please note that neither APCOA nor its client are responsible for damage of or loss to or from motor vehicles or general site safety. Vehicles are parked at their owner's risk. In addition to the Parking Conditions please see privacy information below.

Privacy Information – It is in APCOA's legitimate interests to regulate parking in this car park. Also, by parking you have entered into a contract which includes your agreement to your information being processed as part of the contract for you to use this car park. When you use this car park, APCOA collects and processes certain data to make sure that the Parking Conditions are complied with and to enforce these where necessary. This may include obtaining the registered keeper's name and address from the DVLA in order to send a Notice to Keeper, any related correspondence and any further notices if the Penalty Notice remains unpaid.

We request details of the registered keeper of the vehicle at the time the alleged contravention took place from the DVLA. Having done so we may then seek from that person details of who was driving the vehicle at the relevant time in order to pursue the Penalty Notice against that person. If no details are provided we will continue to pursue payment of the Penalty Notice against the registered keeper.

If you choose to dispute a Penalty Notice, we will record the following information: Name; Address; Telephone number; Email address. When responding to parking disputes, we will also refer to personal information from other sources, including our parking permits system, APCOA and our client.



APCOA will also use the data for car park management such as reporting on vehicle turnover and repeat visits in order to improve the customer experience. The data we collect includes images of vehicles using the car park and/or their vehicle registration mark. This can be collected via ANPR cameras and/or attendants on-site as well as via payment machines or terminals. We may share data from time to time as required to support the purposes stated above and may pass data to the police if we have reason to think that a crime may have taken place. APCOA may also share the data from time to time with its client who has appointed it to manage the Car Park.

When collecting the data specified above APCOA is the data controller. For more information, including details about your rights as a data subject please visit our website at <u>www.apcoa.co.uk</u>. Alternatively, you can email us at <u>dpo@apcoa.com</u> or contact us by telephone on 0330 333 9232.

Information and contact details

This car park is operated on behalf SE Trains Limited by APCOA Parking (UK) Limited, Wellington House, 4-10 Cowley Road, Uxbridge, Middlesex, UB8 2XW, Company Reg. 2572947.

Full Terms and Conditions of parking are located at entrance to this car park or online at <u>www.apcoa.co.uk</u>

Customer Services: 0330 3339232