

APCOA City Centre Pre-book user guide

APCOA Parking has now taken over the management of Southern, Thameslink and Great Northern station car parks on behalf of Govia Thameslink Railway (GTR).

City Centre Pre-book website allows you to book your parking online in advance for a hassle-free experience when you arrive at the car park.

To pre-book your parking please visit https://citycentre.apcoa.co.uk/

How to prebook parking

1. Please select your required location from the dropdown list and click on 'Find Parking'



2. Please select parking product and click on 'Book Now'

APCOA PARKING	CITY CENTRE PARKING		👔 Log In
Home Help & Feedback	Manage My Booking Contact Us	S	
Wigan Grand Arcade		Modify Search	Back
🖨 Grand Arcade			
Grand Arcade - Carpark	Day Parking - Grand Arcade Right in the middle of Wigan town centre. • Car park accessible: • Mon - Sat 7am - 7pm • Sun 10:30am - 5pm • Secure Multi-Storey Parking From £2.50 Book Now	Weekly Parking - Grand Arcade Right in the middle of Wigan town centre. • Car park accessible: • Mon - Sat 7am - 7pm • Sun 10:30am - 5pm • Secure Multi-Storey Parking From £12.00	
Location:			

Enter your personal details and chose entry and exit date and time. If you have a promo code, please enter your promo code into the promocode box to gain discount and click on 'Book Now'
 Booking Details
 Back

Title* First	t Name* Last Name*	Car Park Product	Grand Arcade Day Parking - Grand A	\rcade
		Entry	22/12/2020	07:00
Email*	Confirm Email*	Exit	22/12/2020	19:00
Email*	Confirm Email*	Price	£3.70	
		Promo Code		Арр
Mobile No*	Postcode*			
Mobile No*	Postcode*	Total		
		£3.70		
Vehicle Registration*		incl. 20% VAT		
Vehicle Registration*				
			Book Now	

 Please enter your payment card details to complete your booking payment. When your payment is completed, your booking confirmation will be sent to your email address.

CITY CENTRE PARKING	Payment details APCOA Parking City Centre Prebook £3.70	<u>Cancel and return</u>
Credit or Debit Card		
Card Number:*		Expires End:*
Card Security Code:*		VISA
What is this?		
Cardholder		
Email Address:		
Title: First Name:	Last Nan	ne:
	Continue	

How to amend or cancel your booking

Should you need to amend or cancel your booking, please visit <u>Manage my booking</u>. Please note: amendments or cancelations must be made prior to the parking session starting. Any cancellations or amendments requested after the parking session has started cannot be processed.

1. Enter your email address + your booking reference number or postcode

Manage My Booking	g		Home
	Enter Booking Details		
	Email	Email*	<u>ا</u>
	Booking Reference	Booking Reference	
		OR	
	Postcode	Postcode	
		Continue	
	Contact Us	Accessibility Statement	
CITY CENTRE PARKING	Frequently Asked Questions	Terms and Conditions	anuriant 2020 situaentra ancea ca uk All Dight Deserved

2. Click on your booking refence number to ament or cancel your booking or if you wish to edit your VRM you can click on 'Edit Car Reg'

anage My Booking						Back	
						Ма	ke New Booking
VRN	Name	Booking Ref No	Entry Date Time	Exit Date Time	Туре	Status	
test			19/11/2020 07:00	19/11/2020 08:00	Product	Confirmed	🖋 Edit Car Reg

3. You can cancel your booking or edit your arrival/ exit date and time, personal details and your VRM and resend booking confirmation email.

Booking Details						Back	
× Ca	ncel 🥒 Edi	t Booking	🖋 Persor	nal details	➡ Resend Booking Mail	🖋 Edit Car Reg	
Booking Ref No 23783	52						
Booking Date 16/11/2020 12:11	Entry Date Time 19/11/2020 07:00	Exit Date T 19/11/2020	ime 08:00	Carpark Nan Grand Arcade	ne Booking State	us	
Customer Information				Booking S	ummary		
Name Postcode Email Registration Number Mobile No	test			Produ Item (Total Pai	ict Day Parkin Cost £2.50 d £2.50	ıg - Grand Arcade	

We hope the step-by-step instructions in this guide will lead you through the process. However, if you experience any difficulty, our website will tell you how to contact APCOA's customer team for additional help and support.